

LIMITED WARRANTY OFFERED TO DOOR AND WINDOW MANUFACTURERS  
SPECIFIC COVERAGE FOR THE WARRANTY

## **20** YEAR LIMITED WARRANTY ON WHITE PVC (\*) AND ALUMINUM EXTRUSIONS

Starting on the date of delivery, a twenty (20) year warranty applies to white PVC and white aluminum extrusions used in the fabrication of products from Novatech Patio Doors against peeling, buckling, blistering, cracking and major, uneven discoloration. This warranty is subject to the exceptions listed in the section entitled: *“Situations not covered by this warranty”*. (\*) «Desert sand» PVC extrusion: twenty (20) year warranty against peeling, buckling, blistering and cracking.

## **20** YEAR LIMITED WARRANTY ON SEALED UNITS

Starting on the date of delivery, a twenty (20) year warranty applies to sealed units against film formation or dust deposits between the two panes of glass, caused by seal failure. This warranty is subject to the exceptions listed in the section entitled: *“Situations not covered by this warranty”*,

- For the original owner, non-transferable residential use: twenty (20) year warranty (with purchasing proof).
- For multi-residential, institutional or commercial use: ten (10) year warranty.
- For subsequent owner: ten (10) year warranty from the original purchase date of product.
- Raise/lower blinds and sealed units with kick panels (FR) - loosening and the mechanism: ten (10) year warranty.
- Spontaneous glass breakage on the interior of the sealed unit panes or of a single pane: ten (10) year warranty.

## **10** YEAR LIMITED WARRANTY FOR THE PAINT ON PVC OR ALUMINUM

Starting on the date of delivery, a ten (10) year warranty applies to Laminated PVC, to PVC and to Aluminum Extrusions against non-adherence, cracking or peeling of the paint on the profiles. A five (5) year warranty applies against any excessive and uneven change in luster.

## **5** YEAR LIMITED WARRANTY ON HARDWARE

Starting on the date of delivery, a five (5) year warranty applies to manufacturing defects (components). This warranty is subject to the exceptions listed in the section entitled: *“Situations not covered by this warranty”*.

- Five (5) year warranty: tandem rollers, mortise handle on operating panel, weather-stripping and retractable screen mechanism (except screen mesh).
- One (1) year warranty: screen hardware and all other parts including the handle and its finish, except the Truth “Brushed Nickel” that is rustproof and has a ten (10) year warranty.
- Note: The nylon or aluminum screen mesh is not covered by the warranty.

## **1** YEAR LIMITED WARRANTY

Starting on the date of delivery, a one (1) year warranty applies to:

- All manufacturing defects of the product.
- Labor and transportation costs.

### SITUATIONS NOT COVERED BY THIS WARRANTY

- Installation that does not comply to the recommended instructions sheet or which does not respect best practices; Example of non-compliance: frame not square, twisting, non-vertical or upside-down position.
- Any damage caused by abuse, negligence, accident, vandalism, natural disaster or poor maintenance.
- Inadequate maintenance: The owner is responsible for the normal maintenance of the product.
- Water infiltration not caused by a product defect.
- A defect or damage caused by poor control of heat or ventilation. Condensation caused by excessive humidity in the building.
- A defect caused by inadequate adjustment of the sliding panel(s) or the screen.
- Discoloration of surfaces caused by:
  - o Exposure to sources of excessive heat
  - o Exposure to chemical or corrosive materials
  - o Use of an inappropriate cleaners or solvents
- Flexible paint surfaces such as co-ex or rubberized strips
- Air and water infiltrations on a product not glazed or not assembled by Novatech Patio Doors.
- All doors repaired or modified by a party other than Novatech Patio Doors or the door and window manufacturer.
- Raise/lower blinds: Novatech Patio Doors reserves the right to refuse to replace a unit if its use was abusive.